November, 2026 Volume 32, Issue 11

A Legacy of Service: Remembering Dan Kurtenbach

Santel Communications mourns the passing of longtime Board Director Daniel "Dan" Kurtenbach, who faithfully served our cooperative and its members from 2013 until his passing on September 27, 2026.

Representing Santel's Southern District and serving as Board Secretary, Dan helped guide the cooperative through a period of tremendous growth and technological change, including our transition to a 100% fiber-optic network.

Dan's dedication to the cooperative remained evident until the very end. He was present at Santel's 2026 Annual Meeting on September 16, just 11 days before his passing. Never one to shy away from his responsibilities, Dan took his commitment to serving Santel's members seriously.

A strong believer in the cooperative way of doing business, Dan understood the importance of local communities working together. When asked why providing cooperative services was important, he shared:

" As technology advances, it's our job to help people get better services to meet their needs as well as the needs of our communities."

We extend our heartfelt appreciation to Dan's wife, Linda, and their family for their many years of support and the time shared with Santel through countless board meetings, conferences, and cooperative events.

Dan's dedication, service, and contributions to Santel and the communities we serve will not be forgotten.

With gratitude and sympathy,

The Santel Communications Board of Directors, Management, and Employees

In Loving Memory of Daniel Kurtenbach

December 23, 1950 – September 27, 2026

Did you know you can Text us?!

Same great customer service, now via TEXT MESSAGE!

Text us at: 605-796-4411

Santel Offices Will Be Closed

Nov. 11th in observation of Veterans Day

Nov. 26th & 27th for Thanksgiving

PO Box 67, Woonsocket, SD 57385
Office Hours: 8am-5pm Mon-Fri
www.santel.coop
Email: info@santel.coop 605-796-4411
Santel is an equal opportunity provider, lender and employer.

Telecommunications Relay Service

Relay South Dakota provides free telephone assistance for individuals who are deaf, hard of hearing, or have speech disabilities.

Available 24 hours a day, 365 days a year, the service allows users to communicate through a trained Communications Assistant who relays conversations between callers. All calls are confidential, with no restrictions on call length or frequency.

To use Relay South Dakota:

Simply dial 7-1-1 or 1-800-877-1113. A Communications Assistant will help connect your call and relay the conversation.

The service is funded in part by a $0.15 monthly telephone line fee.

For more information, visit www.RelaySD.com.

New Telephone Lines:

Woonsocket

Grogan, Roger & Donna - 605-796-2458

Minnesota Timberwolves Fans

Starting with the 2026–27 NBA season, Minnesota Timberwolves games will be streamed exclusively through DAZN (pronounced “Da-Zone”) and will no longer be available through traditional regional sports channels.

Fans can subscribe for $19.99 per month or $119.99 per season. Fifteen games will also be available to stream for free.

For more information or to subscribe, visit dazn.com/Timberwolves.

DO NOT CALL REGISTRY

Reduce unwanted telemarketing calls!

The National Do Not Call Registry is a free service that helps reduce unwanted sales calls to your home or cell phone. Registering is easy:

By Phone: Call 1-888-382-1222 (TTY: 1-866-290-4236) from the number you wish to register.

Online: Visit www.DoNotCall.gov to register up to three phone numbers at a time. You will need to confirm your registration through an email link within 72 hours.

Registration is free, does not expire, and may take up to 31 days to take full effect. Business phone numbers are not eligible.

What You Should Know

The registry does not stop all unwanted calls. Certain organizations, including political groups, charities, and companies with which you have an existing business relationship, may still contact you. Scammers may also ignore the registry entirely.

South Dakota has additional telemarketing protections, including restrictions on calling hours and requirements for identifying callers.

For additional information or to report unwanted calls, visit www.DoNotCall.gov.

At Santel, we're proud to offer 24/7 technical support for all of our products and services, and even prouder that it's provided right here in South Dakota!

Our knowledgeable support professionals are available around the clock to help troubleshoot and resolve technical issues, no matter the time of day.

Most technical issues can be diagnosed and resolved remotely, without the need for an on-site visit. And when an emergency requires someone in person, it's Santel's own technicians who answer the call.

No national or overseas call centers. No out-of-state support. Just local people helping local people, 24 hours a day, 7 days a week.

Even when our offices are closed for the holidays, we're still here when you need us! - **605-796-4411**