November 2025 Volume 31, Issue 11

What number do I call again?

The Santel office will be closed

November 11th to honor our Veterans

&

November 27th for Thanksgiving.

Nov 13th—15th
State Football Championships
Santel Channel 901
Live from Vermillion

Nov 20th-22nd
State Volleyball Championships
Santel Channels 901-903
Live from Rapid City

SANTEL COMMUNICATIONS

PO Box 67, Woonsocket, SD 57385
Office Hours: 8am-5pm Mon-Fri
www.santel.coop
Email: info@santel.coop 605-796-4411
Santel is an equal opportunity provider, lender and employer.

A recent request from the Woonsocket community sparked a reminder for all of our service area. In any emergency, call 9-1-1.
Please never use station direct lines or back-door numbers. They can significantly slow down response. They could even potentially prevent emergency response all together. When in doubt, 911 is your best bet.

Quick guide for Santel Customers

911 — Emergency (fire/medical/police)
Call for anything urgent or life-safety related. (You can text 911 if you can't safely speak.)

988 — Suicide & Crisis Lifeline
24/7 help by call or text for mental health, substance use, or emotional distress.

811 — Call Before You Dig
Free utility locates. Call at least two working days before you dig, trench, or set posts. (We appreciate this one a lot!)

511 — Road Conditions & Travel
Road reports, closures, cameras, and alerts across SD.

211 — Community & Social Services
Help with food, housing, utilities, childcare, and disaster resources.

711 — Relay Services
Telephone relay for people who are deaf, hard of hearing, deaf-blind, or have a speech disability.

411 — Directory Assistance (fees may apply)
Use sparingly, online search is usually faster and free.

Poison Control — 1-800-222-1222
Nationwide, 24/7 guidance for exposures (meds, chemicals, plants, etc.).

Save this list, share it with family, and stick it on the fridge.

DO NOT CALL REGISTRY Pg 2

To decrease the number of telemarketing calls you receive, there are two ways to easily list your telephone number on the Do Not Call Registry.

New Telephone Lines:

Huron

Stahly, Mike & Judy - 605-352-9719

Mitchell

Bowman, Tonner — 605-996-8569

REGISTER BY TELEPHONE:

Call 1-888-382-1222 or 1-866-290-4236 (TTY) from the phone you want to register. You may register only the number from which you called.

REGISTER ONLINE:

Visit the Do Not Call website, www.DoNotCall.gov, to register up to three phone numbers. With this option, you will be required to enter an e-mail address. After submitting your telephone number, you'll receive an immediate e-mail with a link you must click within 72 hours to validate your registration. Residential and personal telephone numbers, both landline and cellular numbers, may be listed on the Do Not Call Registry. Business telephone numbers are not eligible for the registry. You should notice a decrease in telemarketing calls 31 days after your registration.

UNDERSTAND THE EXEMPTIONS:

There are a few types of calls not affected by the Do Not Call Registry. That is, you may receive these types of telemarketing calls even with your telephone number listed on the registry. Calls from, or on behalf of, political organizations or candidates, charities and telephone surveyors are allowed. Calls from companies with which you have an existing business relationship are allowed. Additionally, a company may call you for 18 months after you make a purchase or three months after you submit an inquiry or application. Calls from companies you have given permission to call are allowed.

PROTECT YOURSELF:

In South Dakota, telemarketers must display their number on caller ID. Telemarketing calls are restricted to weekdays 9am-9pm. Weekend calls are not allowed. Telemarketers also must immediately tell you who they are representing and within 30 seconds must ask if you're interested. They must hang up if you're not. For more consumer protection information, visit the SD Attorney General's website at www.atg.sd.gov. Once registered, a telephone number will remain on the Do Not Call Registry until the registration is canceled or service for the phone number is disconnected. If your number is disconnected and then reconnected, you may need to re-register. You also may need to re-register if you change calling plans or change the billing name on your account. To verify your number is on the registry, go to www.DoNotCall.gov or call 1-888-382-1222.

A fun day in Wolsey!

Do you remember those old commercials from Publishers Clearing House. The commercials where they'd show up to someone's home with a giant check?

To celebrate the first time Wolsey Members received Capital Credit Retirements, our marketing team and customer service representatives went full Publisher's Clearing House style with the Capital Credit Checks! The team caught up with just over half a dozen members to surprise them with a big check, balloons, and flowers. Anyone we didn't catch out in the wild that day received their check in the mail a few days later! A big thank you to everyone we surprised for playing along and being a good sport!!