



# Connected



November 2023

Volume 29, Issue 11



Nov 9th–11th

State Football Championships

Santel Channel 901

Live from Vermillion

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Nov 16th–18th

State Volleyball Championships

Santel Channels 901-903

Live from Rapid City

## JOIN THE DO NOT CALL REGISTRY

To decrease the number of telemarketing calls you receive, there are two ways to easily list your telephone number on the Do Not Call Registry.



**REGISTER BY TELEPHONE:** Call 1-888-382-1222 or 1-866-290-4236 (TTY) from the phone you want to register. You may register only the number from which you called.

**REGISTER ONLINE:** Visit the Do Not Call website, [www.DoNotCall.gov](http://www.DoNotCall.gov), to register up to three phone numbers. With this option, you will be required to enter an e-mail address. After submitting your telephone number, you'll receive an immediate e-mail with a link you must click within 72 hours to validate your registration.

Residential and personal telephone numbers, both landline and cellular numbers, may be listed on the Do Not Call Registry. Business telephone numbers are not eligible for the registry. You should notice a decrease in telemarketing calls 31 days after your registration.

**UNDERSTAND THE EXEMPTIONS:** There are a few types of calls not affected by the Do Not Call Registry. That is, you may receive these types of telemarketing calls even with your telephone number listed on the registry.

Calls from, or on behalf of, political organizations or candidates, charities and telephone surveyors are allowed.

Calls from companies with which you have an existing business relationship are allowed. Additionally, a company may call you for 18 months after you make a purchase or three months after you submit an inquiry or application. Calls from companies you have given permission to call are allowed.

**PROTECT YOURSELF:** In South Dakota, telemarketers must display their number on caller ID. Telemarketing calls are restricted to weekdays 9am-9pm. Weekend calls are not allowed. Telemarketers also must immediately tell you who they are representing and within 30 seconds must ask if you're interested. They must hang up if you're not. For more consumer protection information, visit the SD Attorney General's website at [www.atg.sd.gov](http://www.atg.sd.gov).

Once registered, a telephone number will remain on the Do Not Call Registry until the registration is cancelled or service for the phone number is disconnected. If your number is disconnected and then reconnected, you might need to re-register. You also may need to re-register if you change calling plans or change the billing name on your account. To verify your number is on the registry, go to [www.DoNotCall.gov](http://www.DoNotCall.gov) or call 1-888-382-1222.



The Santel office will be closed November 10th to honor our Veterans and November 23rd for Thanksgiving.



PO Box 67, Woonsocket, SD 57385

Office Hours: 8am-5pm Mon-Fri

[www.santel.coop](http://www.santel.coop)

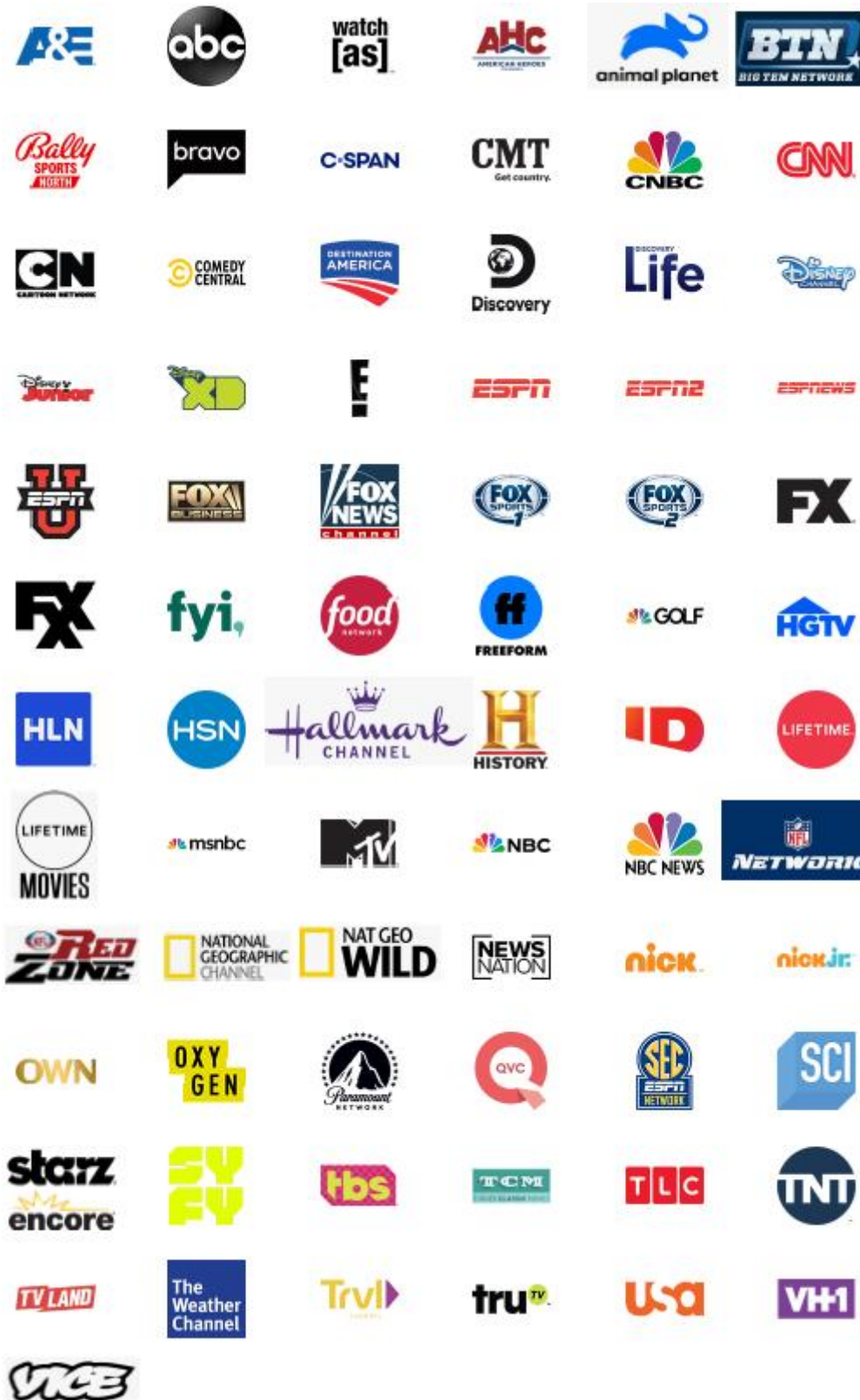
Email: [info@santel.coop](mailto:info@santel.coop) 605-796-4411

Santel is an equal opportunity provider, lender and employer.

## Santel TV—Better Options Than Ever Before

**Santel Smart Stream** gives our customers more flexibility than ever...watch what you want, when you want, and where you want. With Santel Smart Stream, we can eliminate unsightly settop boxes that clutter your house as well as reduce the chances of technical problems when boxes, cords or remotes go bad.

Santel Smart Stream lets you watch from any devices in your home including tablets, smart phones and more. You can also watch local school channels and recorded DVR content while away from home on any device.



## Directory Additions

### PARKSTON

Groen, Chester

605-928-2499

### And there's more...

All Santel TV customers have access to **Watch TV Everywhere**...a FREE service that allows you to view your favorite TV programming on devices other than a TV – such as a tablet, laptop or PC from anywhere as long as you have Internet access. The list shown here is all networks that are included in Watch TV Everywhere (WTVE).

Each TV network below makes their own decision about what to make available on WTVE. Keep in mind that network availability is dependent on your television package subscription. For example, you must be a Science Channel subscriber in order to watch Science Channel's WTVE programs.

#### To Register for WTVE:

1. Go to [www.wtve.net](http://www.wtve.net)
2. From the drop down, select Santel as your provider
3. Click on Register and complete the information requested including your Santel account number (found on your bill, include all zeros and the dash), the last name on your account and an email address.
4. After registering, check the email you entered as you will receive a WTVE activation link. Click on the link to complete the process.
5. Enjoy programming from the many networks offered...anytime, anywhere. Call 605-796-4411 with any questions.

You can view the content starting from the WTVE website, or you can use any of the individual apps such as the NFL Network App...when asked for your provider, select Other and scroll down to select Santel from the list.