Activating Santel Smart Stream on Apple Mobile Devices

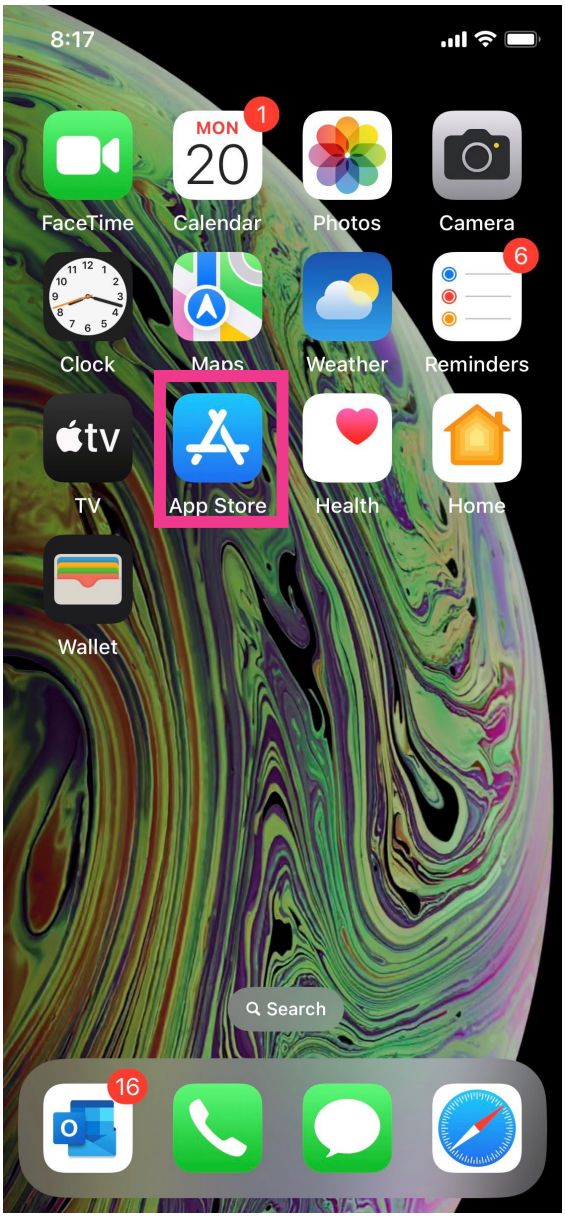
****Instructions for your iOS device may vary depending on its model and software version.****

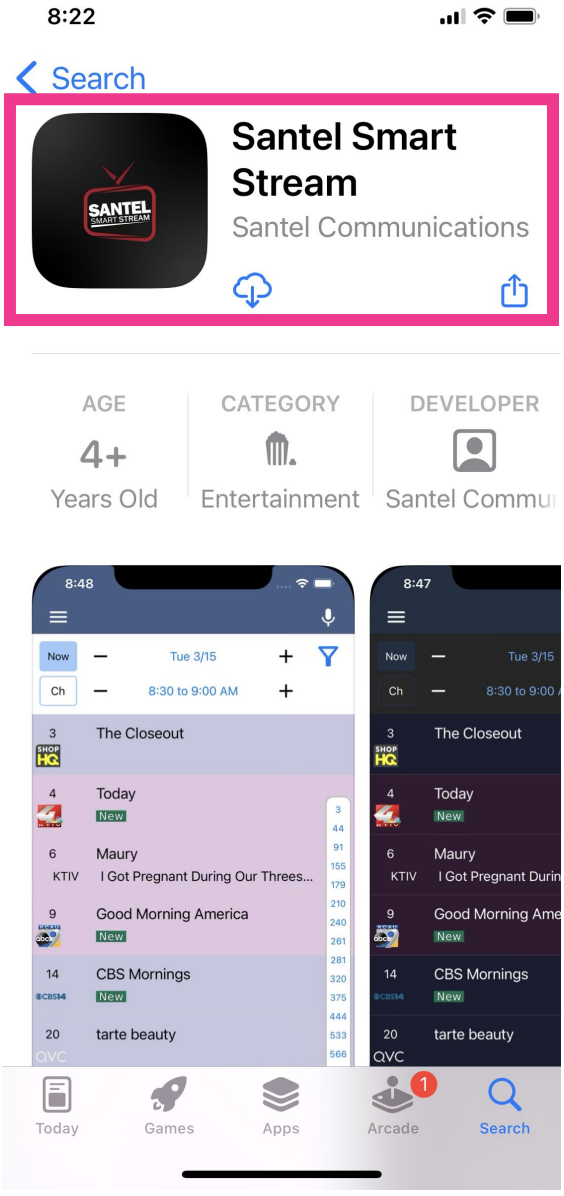
Getting Started

You will need these items before you begin:

1. Your Apple ID and Password.
2. Smart Stream Login and Passphrase. Santel should have emailed this to you, or you can generate a new one from a device that already has Santel Smart Stream activated on it. Call us at (605) 796-4411 if you need help.

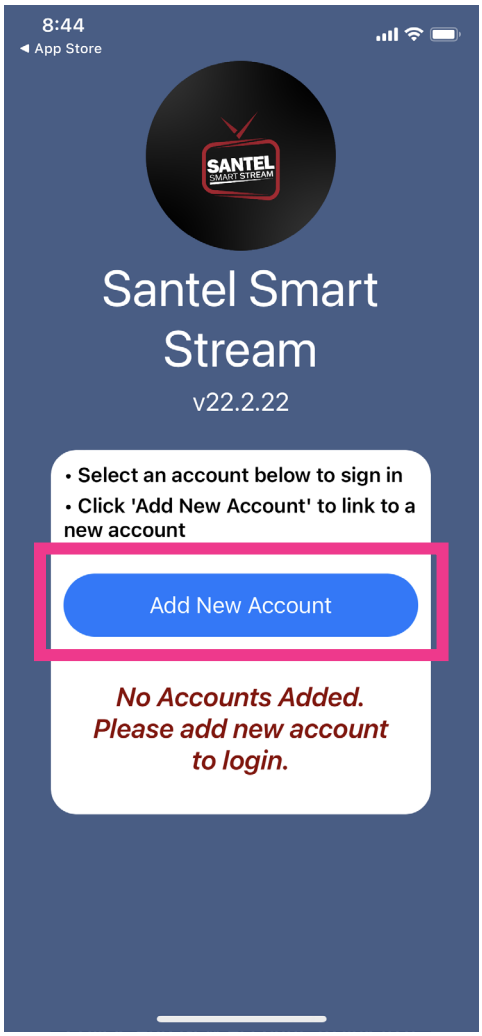
Go to the Apple App Store and search for Santel Smart Stream. Then install and open the app. You might be prompted to enter your Apple ID and password, use your Face ID, or complete other authentication steps depending on your settings.



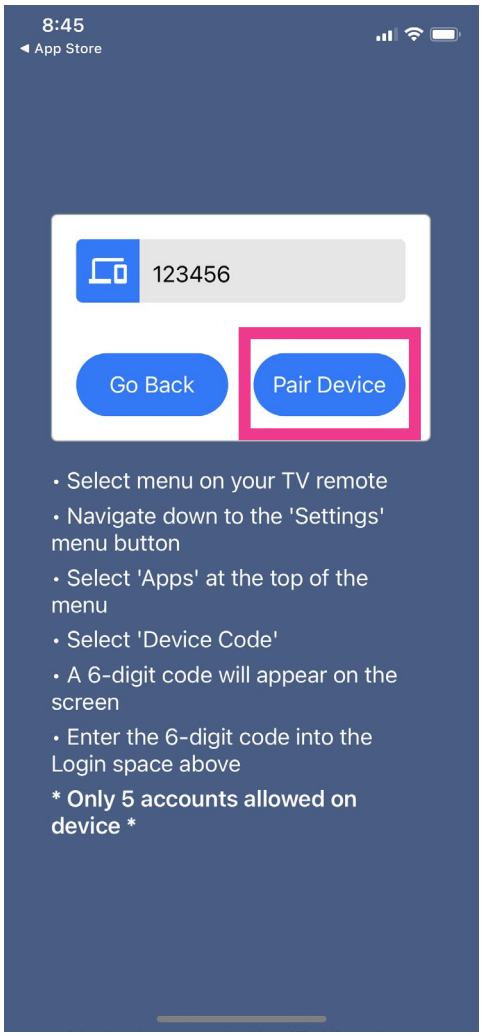


Next you will need the Smart Stream Login and Passphrase you received by email from Santel Communications, or you can generate new ones from a device that already has Smart Stream activated on it.

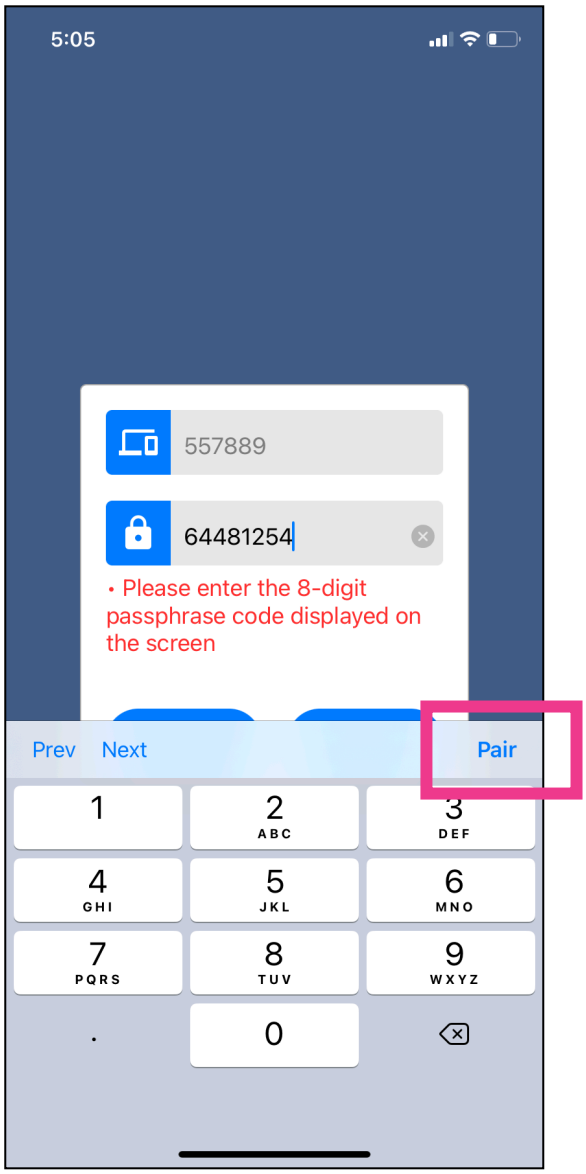
From the Smart Stream home screen, click on Add New Account.



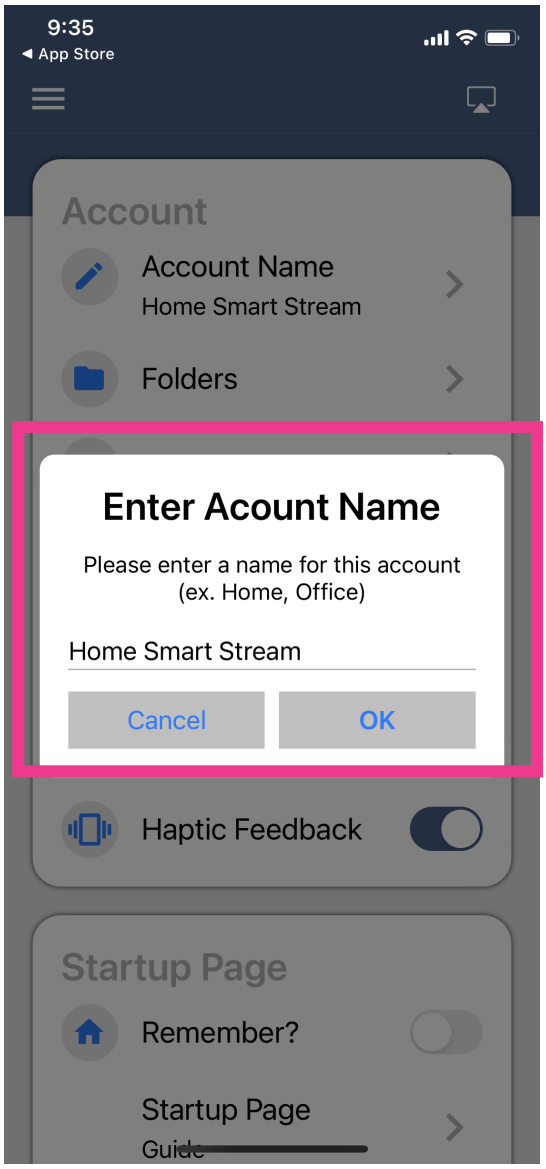
First, enter the Smart Stream Login and then select Pair.



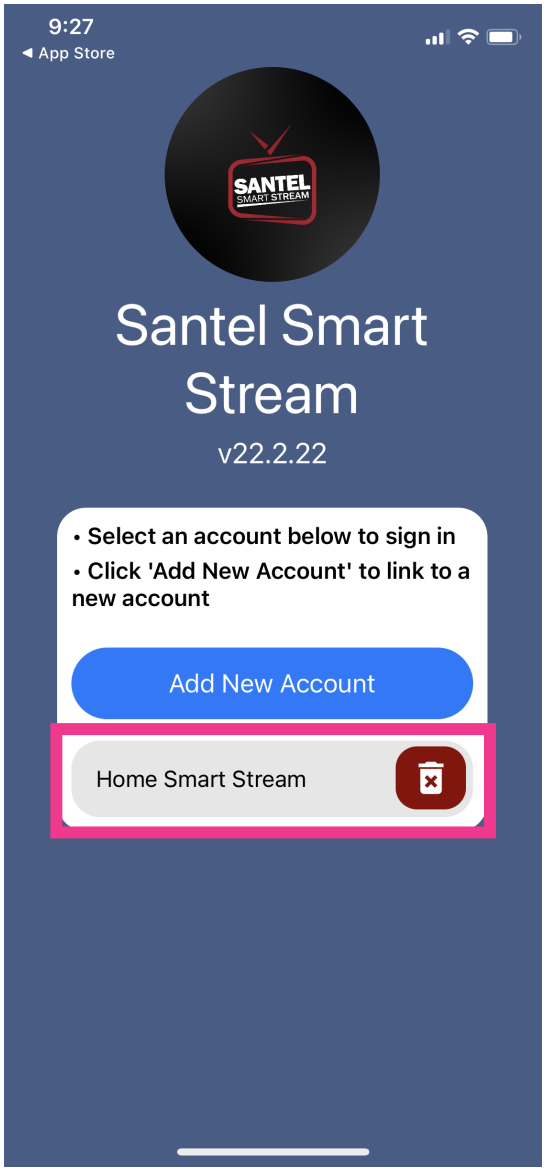
Next, enter the Passphrase and select Pair.



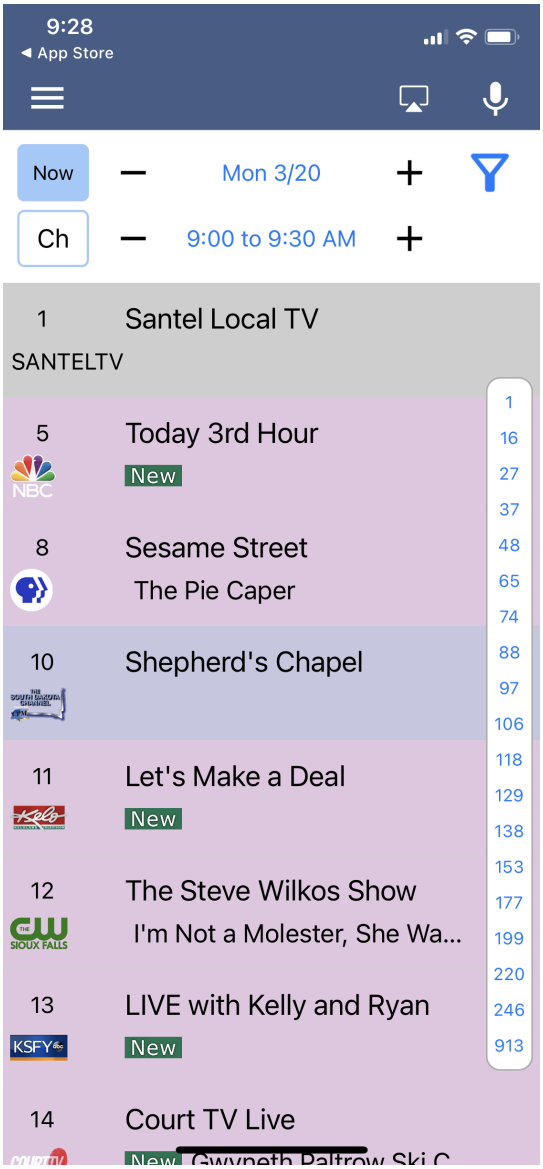
Enter a name for the account and click OK.



To watch programming on your device, select the account you just added.



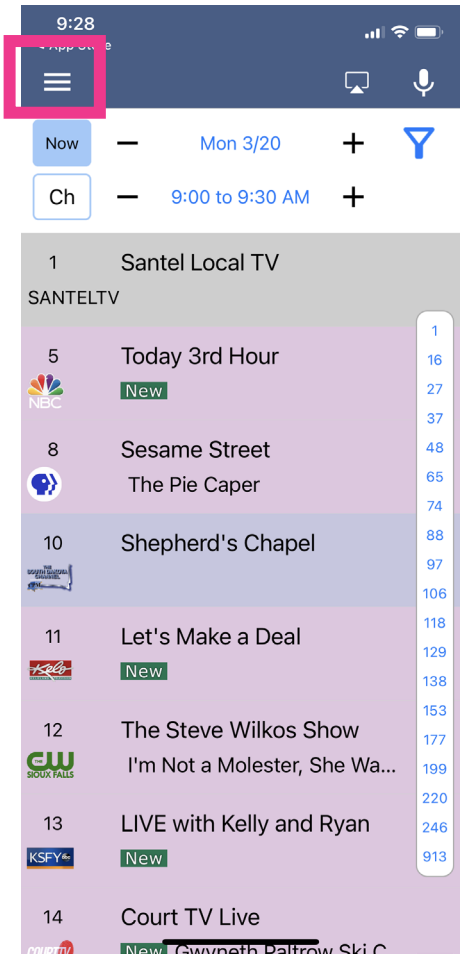
The programming guide will appear. Select the channel you want to watch. For more options, press the menu button in the top left corner.

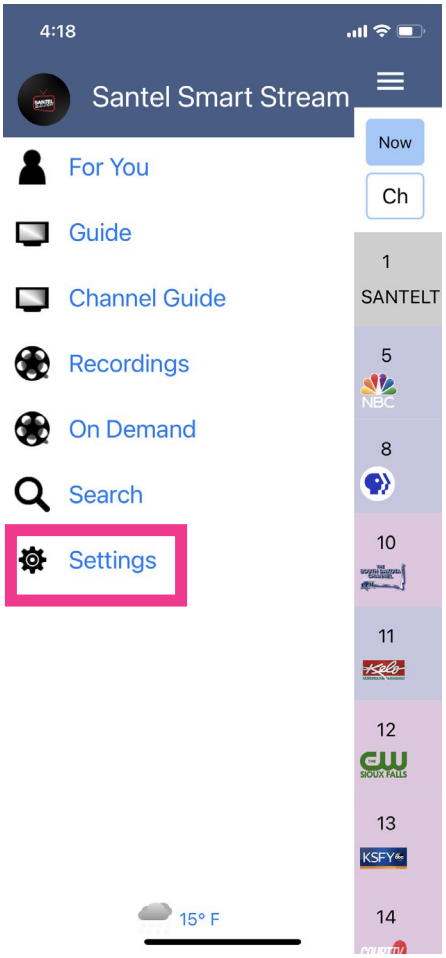


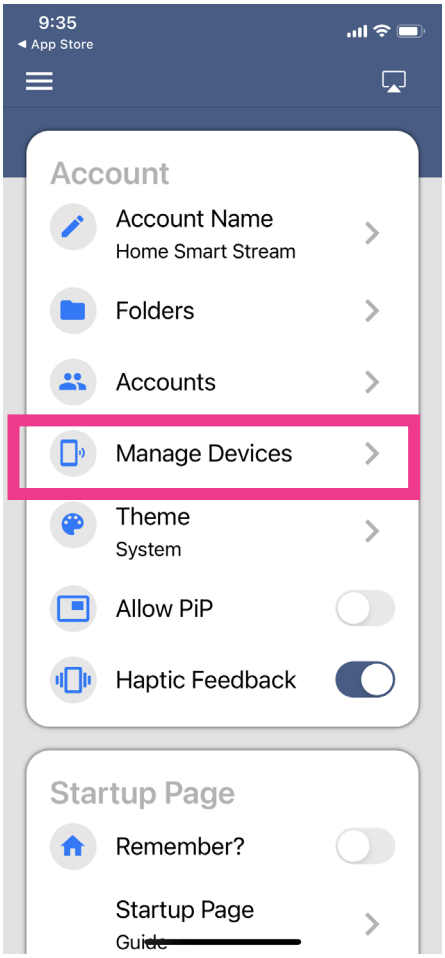
How to add Smart Stream to more devices

You can add Santel Smart Stream to more devices. You just need to generate a new login and passphrase.

From an Apple device that already has active Smart Stream service, open your Tab Bar by pressing the Menu button at the top. Then press Settings, and next press Manage Devices.





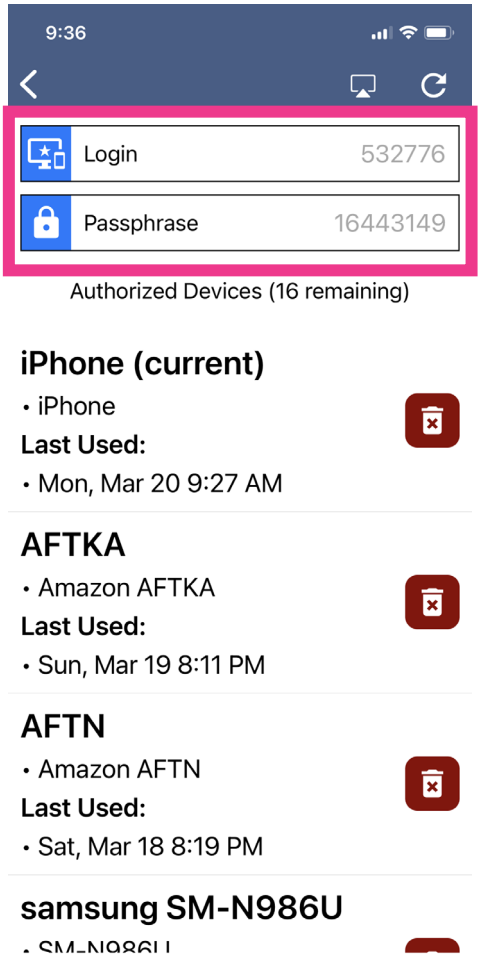


How to add Smart Stream to more devices, continued

Next, a new Login and Passphrase will display on your screen. Use that information when activating Smart Stream on additional devices.

If you're adding another Apple device, repeat the steps in this user guide. If you're adding an Amazon Fire TV stick, an Apple TV or an Android device, refer to the user guides for activating Smart Stream on those devices.

You can also use this area to delete any devices currently authorized.



Santel Smart Stream Support Resources

User Guides
https://santel.coop/residential/smartstream/

Video Tutorials

Email:
helpdesk@santel.coop

Call (605) 796-4411.