Activating Santel Smart Stream on Android Mobile Devices

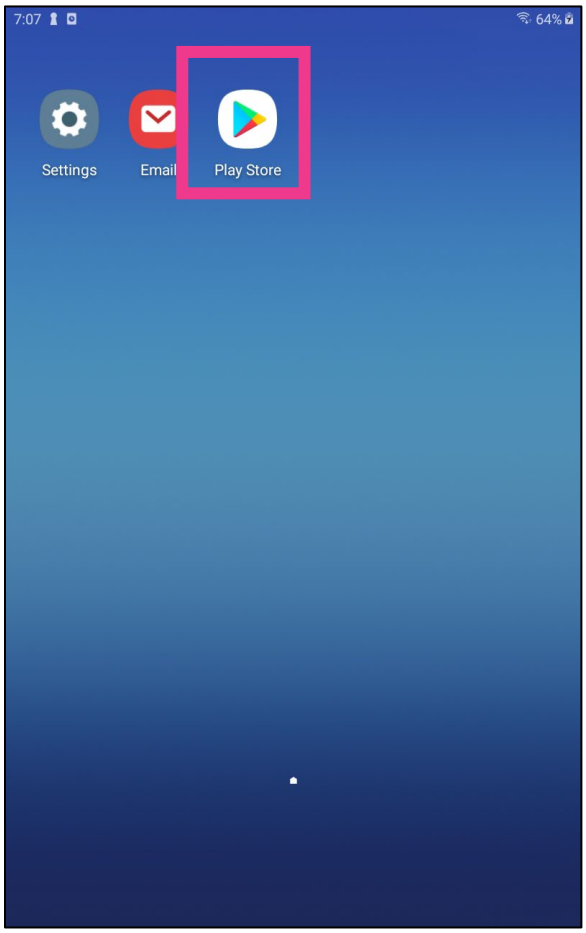
****Instructions for your Android device may vary depending on its model and software version.****

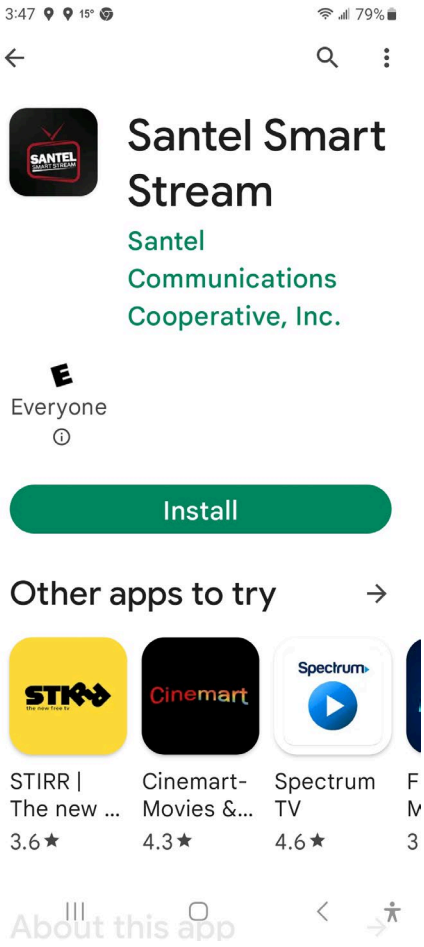
Getting Started

You will need these items before you begin:

1. Your Google Play username and password.
2. Santel Smart Stream Login and Passphrase. Santel should have emailed this to you, or you can generate a new one from a device that already has Santel Smart Stream activated on it. Call us at (605) 796-4411 if you need help.

Go to the Google Play Store and search for Santel Smart Stream. Then install and open the app. Depending on your settings, you might be prompted to enter your Google Play username and password or other authentication steps.

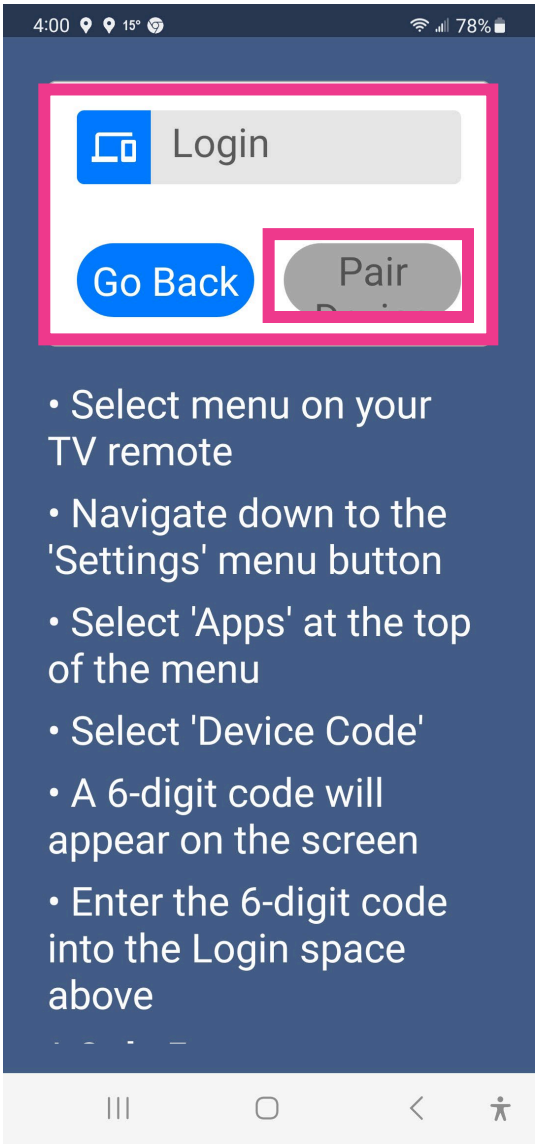




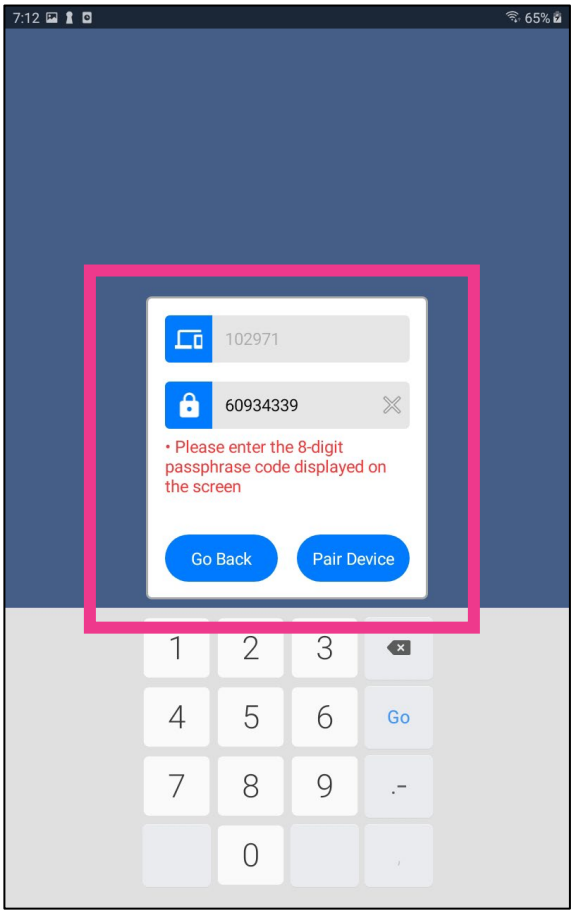
Next, you will need the Santel Smart stream Login and Passphrase you received by email from Santel, or you can generate new ones from a device that already has Smart Stream activated on it.

From the Smart Stream home screen, press on Add New Account.

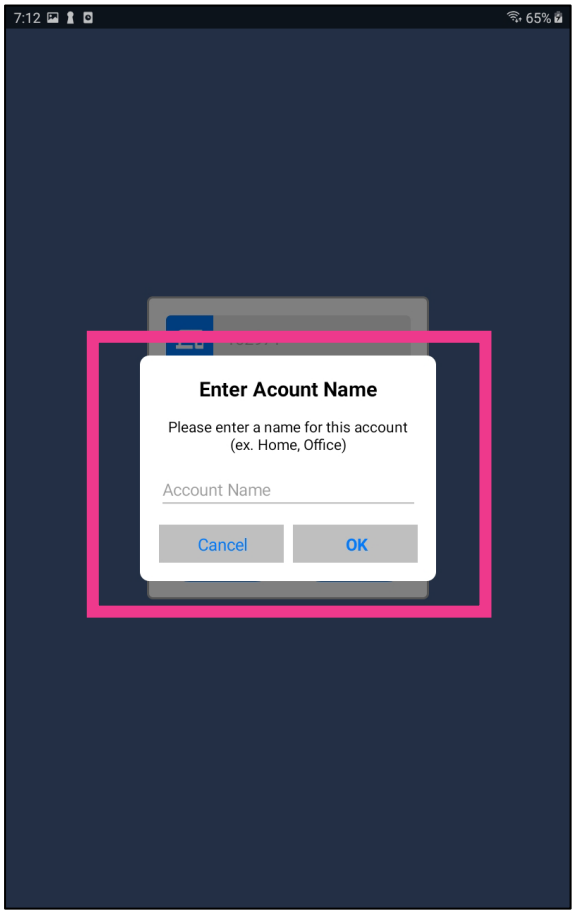
Enter the Smart Stream Login and then select Pair.



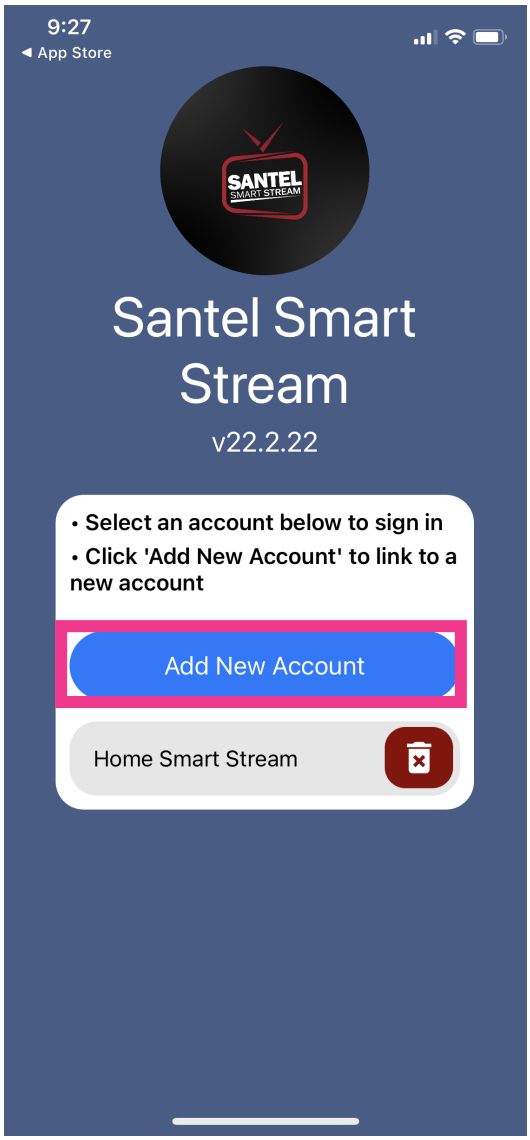
Next, enter the Passphrase. Then select Pair.



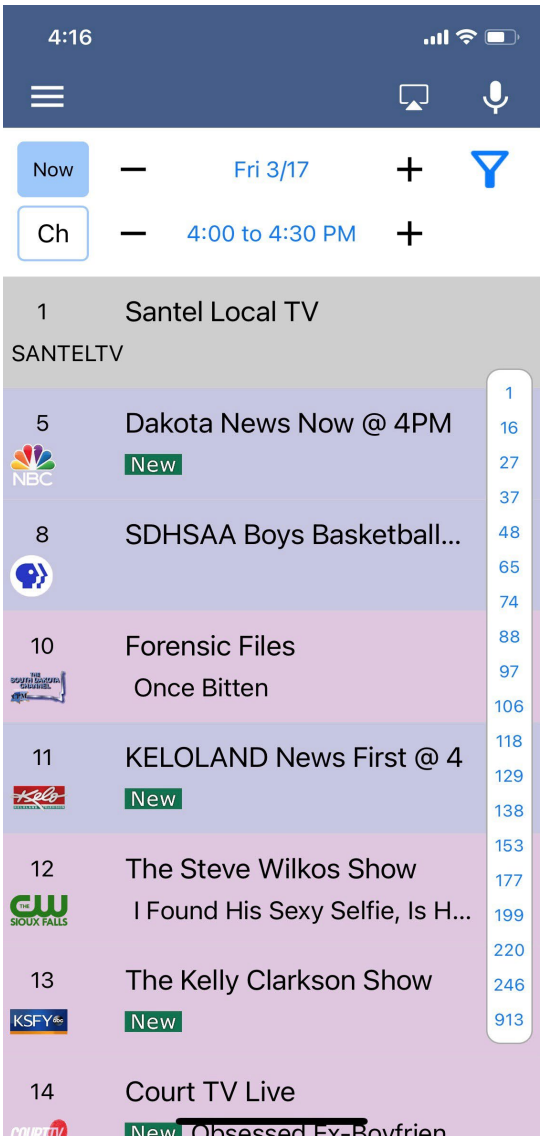
Enter a name for the account and click OK.



To watch programming on your device, select the account you just added.



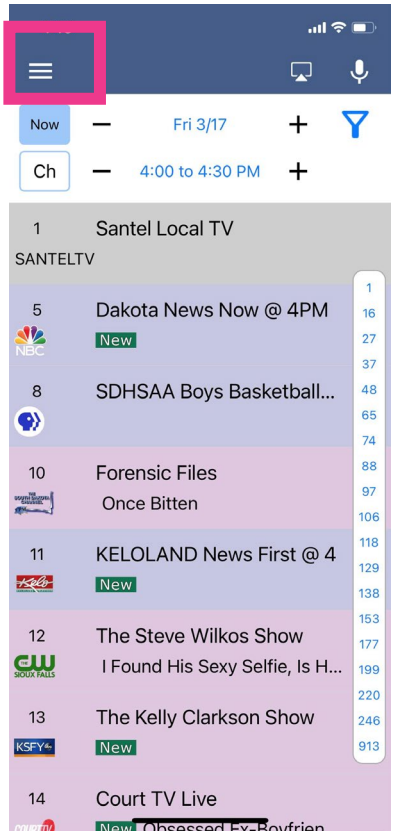
The programming guide will appear. Select the channel you want to watch. For more options, press the menu button in the top left corner.

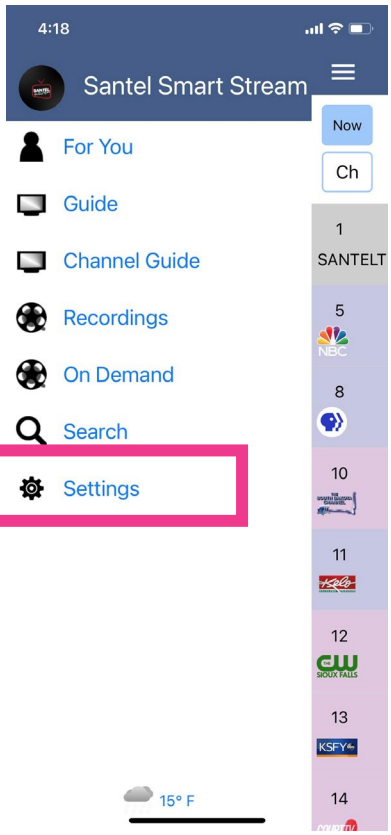


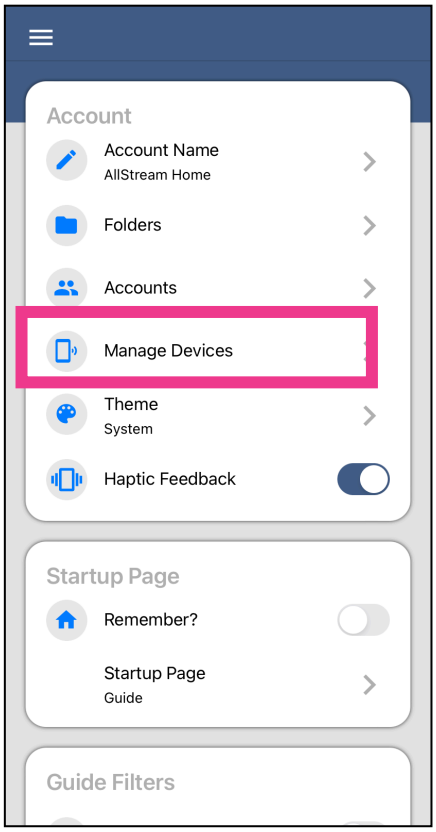
How to add Smart Stream to more devices

You can add Smart Stream to more devices by generating a new login and passphrase.

From an Android device that already has active Smart Stream service, press the Menu button at the top. Next press Settings, and then press Manage Devices.





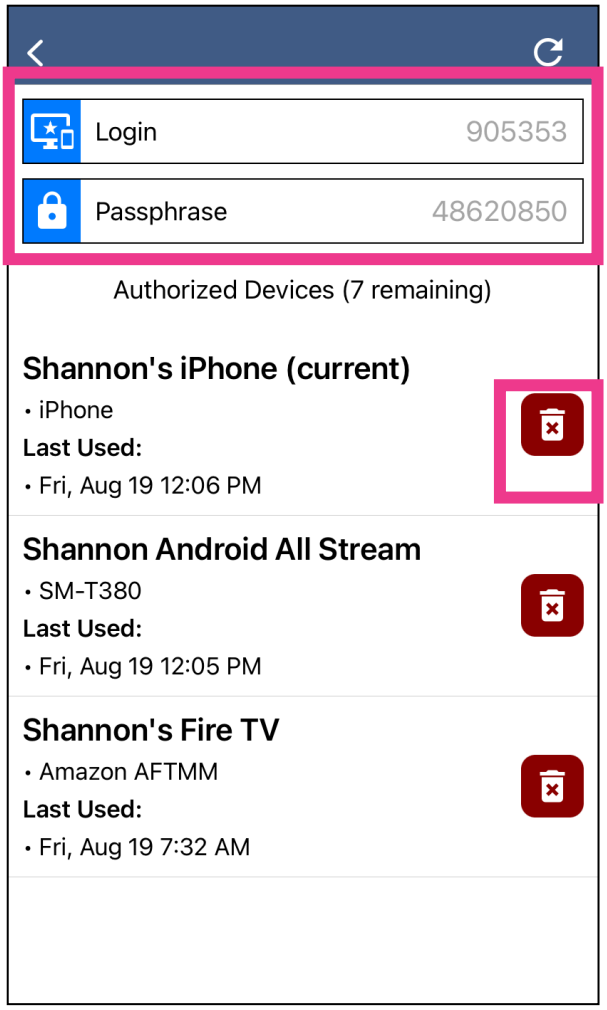


How to add Smart Stream to more devices, continued

Next, a new Login and Passphrase will display on your screen. Use that information when activating Smart Stream on more devices.

If you're adding another Android device, repeat the steps in this user guide. If you're adding an Amazon Fire TV stick, an Apple TV or an iOS device, refer to the user guides for activating Smart Stream on those devices.

You can also use this area to delete any authorized device.



Santel Smart Stream Support Resources

User Guides
https://santel.coop/residential/smartstream/
Video Tutorials

Email:
helpdesk@santel.coop

Call (605) 796-4411.