



Connected



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Handicap Accessibility

The Federal Communications Commission (FCC) has rules requiring telecommunications service providers such as Santel to make its services and products accessible to people with disabilities, if such access is available.

These rules implement Section 255 of the Federal Communications Act which requires telecommunications service providers to make their services and devices compatible with peripheral devices and specialized customer premises equipment that are commonly used by people with disabilities, if such compatibility is readily achievable.

Please contact us at 796-4411 for further information or to discuss your accessibility needs and the options we may have to assist you in using our services.



PO Box 67, Woonsocket, SD 57385

Office Hours: 8am-5pm Mon-Fri

www.santel.coop

Email: info@santel.coop 605-796-4411

Santel is an equal opportunity provider and employer.

Santel Announces Scholarship Opportunity

We are now accepting applications for the 2023 Ray Judy Memorial Scholarships. Ray Judy was the first general manager of the original Sanborn Telephone Cooperative and we will award 10 scholarships in the amount of \$750 each in his memory. We will also award 2 more scholarships in the amount of \$300 each by a random draw of all entrants who are not amongst the other ten recipients.

Applicant's parent or legal guardian must be active residential telephone or Internet customers of Santel Communications. Success-

ful applicants must attend a post-secondary school in South Dakota within twelve (12) months of high school graduation.

Information has been sent to area schools and you can also find the application requirements at www.santel.coop under the About Us / In the Community tab.

Completed applications must be emailed to info@santel.coop and must contain all four of the required items: letter of application, resume, essay and photo. Applications must be received by 5pm on Friday, March 17, 2023.



Santel Respects The Privacy of Your Data

It is the policy of Santel to maintain and protect the Confidential Proprietary Network Information (CPNI) it possesses for our customers. Unless required to do so by law, or unless such information will assist Santel in providing telecommunications services, no customer confidential or proprietary information will be given to any third parties. Because we guard this data so carefully, it is important for customers to keep Santel updated as to who should be authorized to inquire about, or make changes to, your account. We will not discuss your account with any unauthorized persons regardless of their relationship to the account owner.

Because Santel issues monthly bills to our customers, we meet the federal definition of a creditor. As such, Santel has also adopted a **Red Flags Policy**. Red Flags refers to anything that might cause suspicion or set off warning bells such as invalid social security numbers. Santel is obligated to investigate and report any such incidents that arise in the course of issuing credit to our customers so that we can assist in the prevention of identity theft.



10 Best Valentine's Day Movies of All Time

What better way to celebrate Valentine's Day than by watching a romantic movie? According to IMDb, these are the most watched romance movies of all time (they don't have to be set over Valentine's Day to be watched on February 14th):

10. Sleepless in Seattle



9. The Lake House

8. Pretty Woman



7. Blue Valentine

6. Love Actually

5. Brokeback Mountain



4. The Notebook

3. Titanic

2. Eternal Sunshine of the Spotless Mind

1. Casablanca



Want to see when any of these movies are airing on Santel Digital TV? Simply click on the Menu Button and then select Search and New Search. The search bar will appear where you can type in the title of any movie or series you wish to find. Any instances of that title in upcoming weeks (or already in your recordings) will display.

Your Billing Name and Address

The FCC requires Santel, under certain circumstances, to release the Billing Name and Address (BNA) of our telephone customers to other telecommunications providers. The main reason for releasing BNA information is to ensure proper billing for certain types of calls such as collect, third-number billed, or calling card calls. Those calls may be carried by a company who is not your chosen carrier. Under those circumstances, the carrier does not know where to bill the call, and therefore, they must request the BNA from our company. We must provide the information to the requesting carrier.

BNA can also be released to telecommunications providers for other reasons, such as verification for subscription, servicing your account, to prevent fraud, or when you move from one location to another. If you have an unlisted or non-published telephone number, you do have options. If you do not want your BNA released by our company for third-party billed calls, collect calls and calling card calls, we need affirmative notification from you within 30 days. If you provide us with such notification, please know that your ability to make calling card calls or to receive collect calls or third-number billed calls may be denied. If you have any questions regarding BNA, please call our office at 605-796-4411.



Directory Additions

PARKSTON

Growing Edge Seed 605-928-3776

TNT's Inflatables 605-928-3900

Telecommunication Relay Service

Relay South Dakota enables deaf, hard-of-hearing, or speech disabled persons to communicate via telephone. The service is available 24 hours per day, 365 days per year with no restrictions on length or number of calls placed. All calls are strictly confidential and no records of conversations are ever kept. There is no charge to persons who use this service. It is funded by the \$.15 per line fee you see on your bill each month.

To use TRS:

1. Dial 7-1-1 from anywhere in South Dakota or 1-800-544-1113 from anywhere outside the state.
2. Ask the communication assistant to dial the number you're calling.
3. The assistant will type the spoken words to the TTY user and voice the typed words back to your standard phone.
4. Speak slowly and clearly to the person you are calling, not the assistant.
5. Remember to say "go ahead" each time you finish speaking to let the other party know it's their turn.



Santel proudly supports all of our local schools. Catch all the action on Santel TV channels 90 - 91 and 101 - 108.

Woonsocket * Parkston * Sanborn Central
Mitchell * Mt Vernon * Tripp-Delmont * Ethan
Wolsey-Wessington * Wessington Springs