



# Connected



December 2022

Volume 28, Issue 12

**Congratulations to these retiring team members!**  
Thank you for many years of dedication and excellent customer service.



**Jay Ball**  
39 YEARS OF SERVICE



**Kelly Dahl**  
32 YEARS OF SERVICE



**Kregg Krueger**  
33.5 YEARS OF SERVICE



**Tim Klaas**  
40 YEARS OF SERVICE



**Neal Mathis**  
25 YEARS OF SERVICE



**Gloria Vermeulen**  
32 YEARS OF SERVICE



PO Box 67, Woonsocket, SD 57385

Office Hours: 8am-5pm Mon-Fri

[www.santel.coop](http://www.santel.coop)

Email: [info@santel.coop](mailto:info@santel.coop) 605-796-4411

Santel is an equal opportunity provider  
and employer.

*Santel Communications Cooperative has a long history of providing great benefits for our employees, including the retirement program. We will greatly miss these awesome, long-time members of the Santel team, but as one retiree stated: "This opportunity [to retire] is simply too good to pass up."*

*We wish all of our retirees many years of health and happiness in this next chapter of their lives.*



Santel Gift Certificates are a great idea for... Someone going through a difficult time  
 Parents or Grandparents  
 Households with school-age children  
 Hard-to-buy-for friends and family

**Call Now to Purchase**  
**605-796-4411**



## Directory Additions

### CAVOUR

Dakotaland Feeds 605-599-2231

### HURON

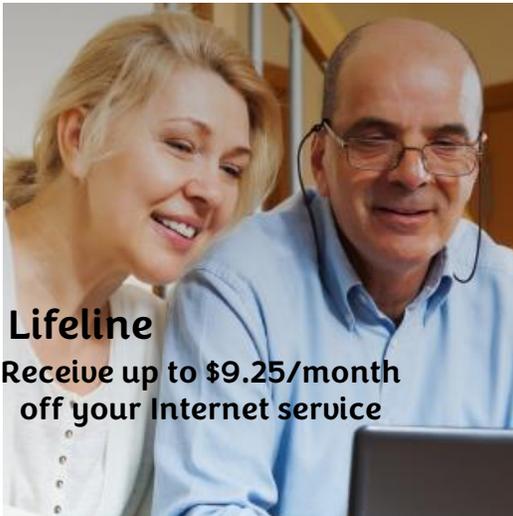
Madsen, Michael Jay 605-352-3841

Stoltenburg, Lynn 605-352-2331

Walter, Keith 605-461-7679

### LETCHER

Linke, Jim 605-248-2551



**Lifeline**  
 Receive up to \$9.25/month off your Internet service

#### YOU QUALIFY IF:

- You participate in any **ONE** of these government benefit programs:
  - Supplemental Nutrition Assistance Program (SNAP)
  - Medicaid
  - Federal Public Housing Assistance (FPHA)
  - Veterans Pension and Survivors Benefit
  - Supplemental Security Income (SSI)
- OR —
- Your income is at or below 135% of the federal poverty guidelines

### Price Changes for 2023

At Santel, we work hard to negotiate the best prices and programming for our TV customers, but most channels do have small to moderate price increases each year. Effective January 2023, Santel Digital TV prices will be adjusted as needed to cover programming costs. Most customers will see an increase of just \$3 or \$4 per month. To see how your specific package will change, please see the notice printed on your December bill.

Santel Internet customers who purchase a Static IP address will see a price increase due to the increasing complexity of managing a limited number of available IP addresses. Effective January 2023, the price for a Static IP address will increase to \$10 per month.

### Three Ways to Apply\*



**APPLY ONLINE**  
 Find the online application at [nv.fcc.gov/lifeline](http://nv.fcc.gov/lifeline).



**MAIL YOUR APPLICATION**  
 Print an application from [LifelineSupport.org](http://LifelineSupport.org). Fill out and mail it with proof of eligibility to:  
 Lifeline Support Center  
 P.O. Box 7081  
 London, KY 40742



**CONTACT A PHONE OR INTERNET COMPANY**  
 Find a company that provides Lifeline at [LifelineSupport.org](http://LifelineSupport.org). Click *Companies Near Me*.



Santel proudly supports all of our local schools. Catch all the action on Santel TV channels 90 - 91 and 101 - 108.

Woonsocket \* Parkston \* Mitchell \* Sanborn Central \* Mt Vernon  
 Tripp-Delmont \* Wolsey-Wessington \* Wessington Springs \* Ethan

Watch Santel's on-screen guide for up-to-date broadcast schedules!