



April 2022

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## Handicap Accessibility

The Federal Communications Commission (FCC) has rules requiring telecommunications service providers such as Santel to make its services and products accessible to people with disabilities, if such access is available.

These rules implement Section 255 of the Federal Communications Act which requires telecommunications service providers to make their services and devices compatible with peripheral devices and specialized customer premises equipment that are commonly used by people with disabilities, if such compatibility is readily achievable.

Please contact us at 796-4411 for further information or to discuss your accessibility needs and the options we may have to assist you in using our services.



PO Box 67, Woonsocket, SD 57385

Office Hours: 8am-5pm Mon-Fri

[www.santel.coop](http://www.santel.coop)

Email: [info@santel.coop](mailto:info@santel.coop) 605-796-4411

Santel is an equal opportunity provider and employer.

## Directory Photo Contest is Back

Do you have a beautiful photo that would be perfect for the cover of our 2022 Central Connections Directory? We've had wonderful entries in the past and look forward to seeing how creative and artistic our members will be this year.

The contest is open to any Santel or Midstate customers. Entries must be received by June 1, 2022. The finalists will be displayed online and the winner will be determined by our customers with the winner receiving a \$100 cash prize.

- Limit four (4) entries per member
- Photos should represent Santel or Midstate service areas
- Amateur photos only; no professional entries please
- Santel & Midstate employees & immediate family ineligible
- Photos must be in color and have been taken within the last 24 months; include brief description of photo
- Must be submitted in JPEG format to [info@santel.coop](mailto:info@santel.coop)
- **Digital photos only; no photocopies accepted.**
- Provide your name and phone number with each entry



Please contact Santel at 605-796-4411 or [info@santel.coop](mailto:info@santel.coop) with any questions.



Spring is upon us and that means a variety of outdoor projects that may require digging. You must call 811 at least two working days before the planned work, even if it's on your own property. If the work will be done by a professional, it is that company who must make the call to request the location of buried services. The call center can be reached at 811 from your land-line phone or 1-800-781-7474 from a mobile phone.

There are many different utilities that could be buried on your property and in the right-of-ways including water, electrical, and gas as well as Santel Communications lines. If you nick or damage a buried service line, contact the affected company immediately. Damaging a Santel buried line may disrupt service to you and possibly to many other customers also served by those facilities. It is inconvenient to all affected and can be very costly to you.

It is not necessary to call Santel before digging as the 811 call center will dispatch the locate request to all potentially affected providers. **Calling 811 is simple, free, and it's the law.**

# ARE DEVICES MULTIPLYING LIKE RABBITS IN YOUR HOME?

Every time you turn around, it may seem like another internet-connected device shows up. When devices are multiplying, you need to start adding—to your internet speeds, that is. **Switch to a faster plan now and pay just your current rate for the first month.\***



**HOP TO IT AND CALL  
605-796-4411**

MENTION PROMO CODE RABBITAD



\*Service availability and internet speeds will depend on location. Call us for complete details.

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## The Hunt Is On...

**Find the Easter egg hidden somewhere on Santel's website ([www.santel.coop](http://www.santel.coop)). Use the "Contact Us form" or email [info@santel.coop](mailto:info@santel.coop) to tell us where you found the egg. You'll be entered into a drawing for your very own Easter basket filled with a Bluetooth speaker, wireless ear buds, wireless charging pad and more!**



## Directory Additions

### CAVOUR

DeJong, Milo-Barb 605-599-2313

### HURON

Hofer Ag/ICS 605-412-4099

Peterson, Janice 605-352-2728

Walters, George-Lori 605-352-1771