



Connected



June 2021

Volume 27, Issue 6

2021 Ray Judy Memorial Scholarship Winners



Logan Heidinger
Parkston Exchange
Parkston High School



Jalen Kurtenbach
Parkston Exchange
Ethan High School



Morgan Hinckley
Ethan Exchange
Ethan High School



Trayce Haeder Hermann
Wolsey Exchange
Wolsey-Wessington
High School



Cecelia Neugebauer
Parkston Exchange
Parkston High School



Xavier Baysinger
Woonsocket Exchange
Woonsocket High School



Jon Akre
Parkston Exchange
Parkston High School



Logan Tlam
Mt Vernon Exchange
Mt Vernon High School



Ethan Nelson
Wolsey Exchange
Wolsey-Wessington
High School



Jocelyn Boettcher
Parkston Exchange
Parkston High School



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www.santel.coop

Email: info@santel.coop 605-796-4411

Santel is an equal opportunity provider
and employer.



**WE WISH
EVERY
GRADUATE
A BRIGHT
FUTURE**

\$2.64 Million Returned to Santel Members Per Board of Directors

Auditors have completed their review of Santel Communications records for fiscal year 2020, and based upon their recommendation, your Santel Board of Directors has approved a capital credit allocation of \$2,644,716.

Full details of the 2020 financials will be provided at the next Annual Meeting of the cooperative which will be held in September 2021. More details to come next month!

Each member that did business with the cooperative in 2020 has received an allocation statement that explains how they were allocated their percentage of the profits. Statements were mailed in early May...if you have any questions, please do not hesitate to contact our office at 605-796-4411.

Santel is your member-owned and locally operated resource for Fiber-Maxx Internet, telephone and digital TV. We are your local coop with local employees and all profits earned come back to you, our owners. Remember...the more business you do with Santel, the more you earn!

Handicap Accessibility

The Federal Communications Commission (FCC) has rules requiring telecommunications service providers such as Santel to make its services and products accessible to people with disabilities, if such access is available.

These rules implement Section 255 of the Federal Communications Act which requires telecommunications service providers to make their services and devices compatible with peripheral devices and specialized customer premises equipment that are commonly used by people with disabilities, if such compatibility is readily achievable.

Please contact us at 796-4411 for further information or to discuss your accessibility needs and the options we may have to assist you in using our services.

Telecommunication Relay Service

Relay South Dakota enables deaf, hard-of-hearing, or speech disabled persons to communicate via telephone. The service is available 24 hours per day, 365 days per year with no restrictions on length or number of calls placed. All calls are strictly confidential and no records of conversations are ever kept. There is no charge to persons who use this service. It is funded by the \$.15 per line fee you see on your bill each month.

To use TRS:

1. Dial 7-1-1 from anywhere in South Dakota or 1-800-544-1113 from anywhere outside the state.
2. Ask the communication assistant to dial the number you're calling.
3. The assistant will type the spoken words to the TTY user and voice the typed words back to your standard phone.
4. Speak slowly and clearly to the person you are calling, not the assistant.
5. Remember to say "go ahead" each time you finish speaking to let the other party know it's their turn.



The Emergency Broadband Benefit Program has been created by the FCC to temporarily assist families with the cost of their broadband services. Qualifying households can receive up to **\$50 per month credit** towards their broadband services for as long as the program is in existence. The FCC has pledged to provide this assistance until the money runs out or until 6 months after the national Covid-19 pandemic has ended as per the Department of Health and Human Services.

To see if you qualify for this discount on your monthly broadband service, you can go to [GetEmergencyBroadband.org](https://www.fcc.gov/GetEmergencyBroadband.org). For customers that already have the Lifeline monthly discount, you are automatically approved for this benefit, but you must contact your broadband provider to consent to enrollment in this EBB program.

Once a household has been approved for participation in the program, consumers must contact their broadband provider to get the credit applied.



Directory Additions

LETCHER

Nicholson, Cordell 605-248-2143

PARKSTON

Popejoy, Carroll 605-928-0298