



Connected



February 2021

Volume 27, Issue 2

2021 Scholarships

We are now accepting applications for the 2021 Ray Judy Memorial Scholarship. Ray Judy was the first general manager of the original Sanborn Telephone Cooperative and we will award 10 scholarships in the amount of \$500 each in his memory.

Information has been sent to area schools and you can also find the application requirements online under the About Us / In the Community tab at www.santel.coop.

Completed applications may be emailed to info@santel.coop or mailed to PO Box 67, Woonsocket, SD 57385. They must be received by 5pm on Friday, March 26, 2021 to be considered.

Applicant's parents or guardians must be active residential telephone or broadband customers residing in a Santel Communications Cooperative exchange. Successful applicants must attend a post-secondary school in South Dakota within six (6) months of high school graduation.



PO Box 67, Woonsocket, SD 57385

Office Hours: 8am-5pm Mon-Fri

www.santel.coop

Email: info@santel.coop 796-4411

Santel is an equal opportunity provider and employer.



Battery Backup Options

In the event of a power outage, a backup power source will be necessary for your fi-

ber optic services to function. During an electrical outage, to avoid disruption of telephone service and to maintain access to 911, you will need to have a battery backup solution in place. Without a battery backup or some type of generator, you will not be able to call 911.

What the battery backup can, or can't, do for you

The battery backup solution allows you to continue using your wired telephone during a power outage for as long as the battery holds its charge...approximately 8 hours. The duration that the battery will last will be dependent upon its age and how much you use it. Please note also that it **must be a corded telephone** as cordless phones take electricity and will not work in a power outage. Our battery backup solution will not support any other services beyond your landline phone.

Proper care and use of your battery

The batteries are rechargeable and have a lifespan of approximately 5 years. If your device begins to beep loudly, it means the battery is depleted and you should contact Santel for a replacement.

How to buy or replace battery backup solutions

Santel customers are given the option to purchase a battery backup solution at the time of fiber installation for a discounted price. If you do not currently have a battery backup solution, you may purchase one at any time. If you have any questions at all about your fiber optic services or your battery backup solution, please call our office at 796-4411 for further information.

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Directory Additions

ALPENA

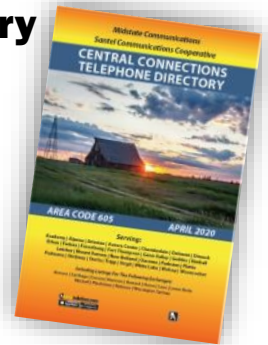
Nelson, Randy 849-3520

ETHAN

Aragon, Jacob 227-5341

2021 Directory

The 2021 Central Connections directory will be printed and distributed in July. If you have a Santel landline and you wish to change your directory listing, please contact us by no later than **April 1, 2021.**



If you do not have a Santel landline telephone, but you wish to have a directory listing, please call Customer Service before April 1st at 796-4411 to explore your options.

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Santel proudly supports our local teams. Catch the action on Santel TV channels 90 - 91 and 101 - 107.

Especially during this pandemic, events are subject to change. Watch our interactive TV guide for any updates as we learn of them.

Video On Demand
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